

Capita's 2nd National

# Learning Disabilities Conference

'Valuing People Now' – One Year On

Monday 22nd March 2010 – Central London

Plus A Half-Day Briefing

## Communicating with Service Users with Profound and Multiple Learning Disabilities

Tuesday 23rd March 2010 – Central London



Contributor

**CAPITA**  
CONFERENCES



## Learning Disabilities Conference

Monday 22nd March 2010 – Central London

Capita's National Learning Disabilities Conference takes a holistic look at the progress made on Valuing People Now (VPN) since its implementation. Showcasing best practice initiatives on delivering improved services for people with learning disabilities, their families and carers.

With positive steps being taken on the VPN agenda it is essential to maintain momentum and avoid complacency. Recent findings from the Care Quality Commission on the inconsistencies of specialist in-patient care highlights the need for a **concerted, cross-sector effort to improve outcomes for people with learning disabilities.**

This timely conference will feature expert speakers and practical case studies to explore how services can be improved to support more **independent lives, provide effective healthcare, increase employment opportunities and enhance equality and inclusion in the community.**

Attend this conference to ensure you gain the necessary tools to **improve the care for people with learning disabilities in your area, and positively impact on their quality of life.** Take the opportunity to share your challenges and best practice with peers and speakers to help you **deliver progressive, personalised and inclusive 21st Century provision.**

### Sponsorship and Exhibitor Opportunities

We offer a range of flexible packages which offer your organisation a platform to network and communicate with key organisations in the public sector.

For further information please contact Alice Stuart on 020 7960 7721 or email [alice.stuart@capita.co.uk](mailto:alice.stuart@capita.co.uk)

### Benefits of Attending

- Don't miss the chance to hear the latest good practice on **improving routes into employment** for people with learning disabilities
- Hear how you can improve **access to mainstream services** for more **efficient commissioning and inclusion**
- Benefit from **successful case study examples** on **effective healthcare services and initiatives**
- Identify how to **enhance housing options** for people with mild or complex learning disability needs
- Hear the latest guidance from the **Department of Health** on people with **learning disabilities and the Criminal Justice System**
- Understand how you can **meet the needs of service users, parents and carers** through **meaningful engagement in service design and delivery**
- Share your challenges with colleagues in our **tailored case study afternoon sessions**



CPD

To receive your certificate of attendance for CPD points please email [capita.conferences@capita.co.uk](mailto:capita.conferences@capita.co.uk) quoting your name, booking reference number and the title of the event.

### Who Should Attend

- Valuing People Now Teams
- Adult Social Services Teams
- Learning Disabilities Teams
- Chief Executives and Chairs of PCTs
- Personalisation, Individual Budget and Self Directed Support Teams
- Direct Payments Teams
- Commissioning and Contracts Teams
- Modernisation and Change Teams
- Community Health Teams
- Mental Health Teams
- Health Promotion Teams
- Independent Living Teams
- Access and Inclusion Teams
- Supporting People Teams
- Safeguarding Adults Teams
- Sheltered and Supported Housing Teams
- Assisted Living and Domiciliary Care Teams
- Housing and Care Providers
- Residential Care Teams
- Housing Options Teams
- Equality and Diversity Teams
- Corporate Policy Teams
- Policy and Review Teams
- Employment Services Teams
- Human Resources and Personnel Teams
- Office for Disability Issues, Department of Health, DWP
- Jobcentre Plus
- Connexions
- Independent and Voluntary Care Providers

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**ATTEND BOTH EVENTS AND  
RECEIVE A 20% DISCOUNT**

## Briefing

### Communicating with Service Users with Profound and Multiple Learning Disabilities

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Attend this timely briefing to understand how to **consult, involve and implement the views and preferences of service users** and, where relevant, their families, carers and advocates into ongoing service provision. Delegates will learn how to most **effectively communicate and engage with local people with a range of mild, profound, multiple or complex learning disability needs.**

Designed for all Public Sector Bodies and Learning Disability practitioners working on or with members of Learning Disability Partnership Boards, this practical interactive briefing will explore beneficial strategies from the newly launched **'Involve Me' campaign.**

### Benefits of Attending

- Benefit from good practice examples of **effective participation utilising technology and easy to read documentation**
- Hear how to **improve involvement** through effective use of your **Learning Disability Partnership Board**
- Understand how to **communicate more effectively** with customers with **profound and multiple learning disabilities**
- Take away ideas on how to improve your **partnership working with parents and carers** to enhance your service delivery

Forthcoming Events for 2009

**Equality in the Public Sector** – 23rd February – Central London

**Developing the Adult Social Care Workforce** – 23rd March – Manchester

**Dementia** – 28th April – Central London

# Conference programme

09.20 Registration, Tea and Coffee

09.50 **Extended Chair's Opening: The Progress of Valuing People Now**

- Assessing the progress of Valuing People Now
- What needs to be done on a local level
- Maintaining progress and momentum

**Anthea Cox**, Director

**Learning Disability Coalition**

10.15 Questions and Discussion

10.25 **From the Margin to the Mainstream: Commissioning for Inclusion**

- A long-term vision for improving access to mainstream services
- Improving outcomes in a period of austerity
- Developing communities to rise to the challenge

**Sean McLaughlin**, Corporate Director of Housing and Adult Social Care Services, **Islington Council**

10.50 Questions and Discussion

11.00 Tea and Coffee

11.20 **Supporting Carers: The National Carers Strategy and the Equality Bill**

- New rights for carers – ensuring compliance on equalities
- Improving job support services for carers looking to return to work and examples of good practice
- Carers and poverty: addressing benefits issues

**Katherine Wilson**, Manager

**Employers for Carers**

11.50 Questions and Discussion

12.00 **Offenders with Learning Disabilities**

- Early identification and diversion in the Criminal Justice System
- Appropriate support for people with learning disabilities in prison
- Resettlement and support in the community

**Mark Freeman**, Primary and Social Care Policy Lead, Offender Health, **Department of Health**

12.30 Questions and Discussion

12.40 Lunch

## DELEGATES CHOOSE TO ATTEND ONE OF THE FOLLOWING IN-DEPTH STREAM SESSIONS

### Stream A: Improving Health Care

13.40 **Sexuality and Relationships - A Human Right**

- Denial of sexuality
- What strategies are there to enable services to support people to have sexual relationships?
- SHIELD - An award winning programme that addresses the needs of people with learning disabilities

**Teresa Day**, Health Promotion Specialist  
**Public Health Department, Isle of Wight PCT**

14.20 Questions and Discussion

14.30 **Reducing Inequalities in Health Services: Improving Access and Understanding**

- Training service users to become Health Access Champions, researching and analysing local provision
- Staff training to enable better communication and understanding

**Elsbeth Clayton**, Deputy Director of Learning Disabilities  
**South Essex Partnership University NHS Foundation Trust and Health Access Champion**

15.10 Questions and Discussion

15.20 Chair's Closing Remarks and Close of Conference

### Stream B: Increasing Employment Opportunities

13.40 **Improving Employment Opportunities at a Local Level**

- Best practice on supporting people with learning disabilities into employment
- What needs to happen locally and regionally to make sure more people with learning disabilities get and keep real paid jobs?
- Resources available to support local and regional delivery

**Kathy Melling**  
National Employment Lead, Valuing People Now  
**Department of Health**

14.20 Questions and Discussion

14.30 **Roundtable Discussion**

Take the opportunity to discuss your challenges and successes on increasing employment opportunities for clients with learning disabilities.

Group feedback will then be shared.

15.15 Chair's Closing Remarks and Close of Conference

### Stream C: Improving Housing Options

13.40 **Developing a Learning Disability Housing Strategy**

- Including needs analysis
- Identifying partnerships
- Making it happen

**Steve Harris**

Housing Options Advisor  
**Housing Options**

14.20 Questions and Discussion

14.30 **Independent Living for Young People with Learning Disabilities**

- Easing the transition from children's to adult services
- Personalising support and care
- Partnership working with service users, parents and carers to overcome fears and issues
- Developing a 'can-do' work culture and commissioning process

**Niel Niehorster**

Joint Head of Learning Disability Services  
**London Borough of Enfield Council and PCT and Young Service Users**

15.10 Questions and Discussion

15.20 Chair's Closing Remarks and Close of Conference

## Briefing programme

08.30 Registration, Tea and Coffee

09.00 **Workshop facilitator**

**Beverly Dawkins**, National Officer for Profound and Multiple Learning Disabilities (PMLD), **Mencap**

09.10 **Definitions and Techniques to Involve Service Users with Profound and Multiple Learning Disabilities (PMLD)**

- What is PMLD?
- How people with profound and multiple learning disabilities communicate
- Communication techniques
- Resources and tools

09.40 Questions and Discussion

09.50 **'Involve Me': Engaging PMLD Service Users in Decision Making**

- Importance of involving people with PMLD
- Using a creative approach
- Involving people in all different types of decisions about their lives
- Examples of good practice and procedures

10.30 Tea and Coffee

10.50 **Case study: A Creative Approach to PMLD Involvement**

- About peer advocacy
- A model of how peer advocacy relationships can be supported

11.20 Questions and Discussion

11.30 **Taking Action in Your Local Area for Improved Engagement and Participation**

- Top tips for partnership boards
- Examples of how partnership boards are including people with PMLD
- Champions to represent local PMLD needs
- Partnership working with parents, carers and families
- Your action plan

12.15 **Final Questions and Learning Outcomes**

12.25 **End of Briefing and Chair's Closing Remarks**

# Booking Form


## Learning Disabilities Conference

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### Easy ways to book

 FAX your completed form to 0870 165 8989

 ONLINE [www.capitaconferences.co.uk](http://www.capitaconferences.co.uk)

 POST your completed form to: Capita Conferences Administration, Ground Floor, 17-19 Rochester Row, London, SW1P 1LA

 ENQUIRIES 0870 400 1020

**\*\*Book a 3rd delegate @ 1/2 price**  
This offer may not be used in conjunction with other discounts

BOOKING REF CODE: MKRG

### DELEGATE DETAILS (Please use BLOCK CAPITALS and complete in full)

#### Correspondence address

Organisation
Address
Post code

#### Invoice address (if different from above)

Surname	Title
Forename	
Job Title	
Organisation	
Address	
Post code	
Telephone	

#### 1st Delegate

Surname	Title
Forename	
Job Title	
Organisation	
Email	
Telephone	
Fax	
Dietary/Access requirements	

#### 2nd Delegate

Surname	Title
Forename	
Job Title	
Organisation	
Email	
Telephone	
Fax	
Dietary/Access requirements	

### Payment details

Learning Disabilities Conference – Monday 22nd March 2010 – Central London

Public Sector (non Central Govt) @ £350.00 plus VAT No. of delegates

Central Govt and Agencies @ £445.00 plus VAT No. of delegates

Private Sector @ £545.00 plus VAT No. of delegates

\*\*Concessionary Discount @ £225.00 plus VAT No. of delegates

Only charities registered with the Charity Commission are eligible for this discount.

Charity Commission Registration No.

#### Please indicate which Stream you would like to attend

Stream A  Stream B  Stream C

TOTAL NUMBER OF DELEGATES

#### Communicating with Service Users with Profound and Multiple Learning Disabilities – Tuesday 23rd March 2010 – Central London

Public Sector (non Central Govt) @ £299.00 plus VAT No. of delegates

Central Govt and Agencies @ £345.00 plus VAT No. of delegates

Private Sector @ £445.00 plus VAT No. of delegates

\*\*Concessionary Discount @ £225.00 plus VAT No. of delegates

Only charities registered with the Charity Commission are eligible for this discount.

Charity Commission Registration No.

TOTAL NUMBER OF DELEGATES

TOTAL COST £

Cheque enclosed

Please invoice me

Your Purchase order/Reference number

Please note that we will issue an invoice upon receipt of booking. We cannot apply numbers at a later date.

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Call our credit card hotline 0870 160 7630

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**I have read the terms and conditions and understand the cancellation policy.**

Signature

#### Documentation\*

If you are unable to attend the event but would like to receive the supporting documentation, this can be supplied as either a hard copy (by post) or a PDF file (supplied by email). Please post or fax this form with contact, address and payment details

Please send me	PDF @ £95 - plus VAT	NB: Documentation will be sent out after the event
	Paper @ £95 - VAT not applicable	

#### Methods of payment

All payments must be received before the Conference date.

**By Cheque:** Payable to **CAPITA BUSINESS SERVICES LTD.** Please ensure delegate name(s), organisation and invoice number are written on the back.

**By BACS:** Bank: Barclays Bank Plc. Sort Code: 20-67-59. Account No: 60864978. Account Name: Capita Business Services Ltd. BACS remittance forms required as payment confirmation.

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Please send payments to: Capita Business Services Ltd. Accounts Receivable, PO Box 212 Faverdale Industrial Estate, Darlington DL1 9HN and quote

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#### Hotel accommodation

The conference fees do not include accommodation. For special accommodation rates, please contact Capita Business Travel on Tel: 0871 521 9816 or email [capexternal@capita.co.uk](mailto:capexternal@capita.co.uk)

You must quote the title of the Conference for preferential rates.

#### Documentation

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**Discounts**  
\*\*Special offers may not be used in conjunction with other discounts.

**Terms & conditions**  
Venue and registration details will be sent within 14 days of the event date. We cannot be held responsible for non arrival of this information, if you have not received within 7 days of the event date, please call us on 0870 400 1020.

**Cancellations** confirmed in writing 14 days before the conference date will be refunded, minus an administration fee of £50.

We regret that no refund can be made after that date, although substitutions can be made at any time.

Capita are not able to offer refunds for cancellations arising from events outside of our control.

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